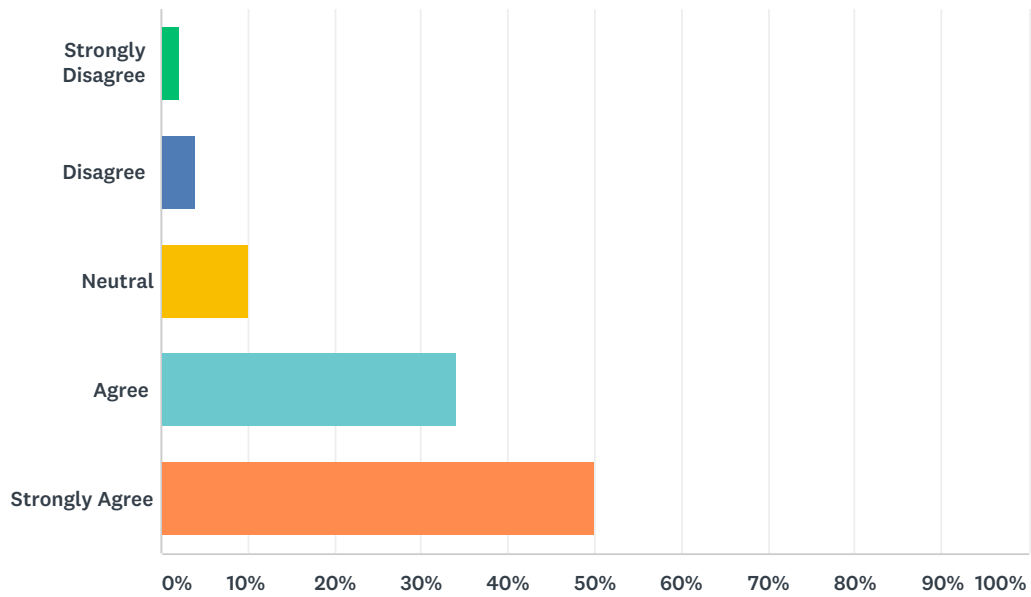


# Q1 Staff providing services are focused on my needs and the services they are providing.

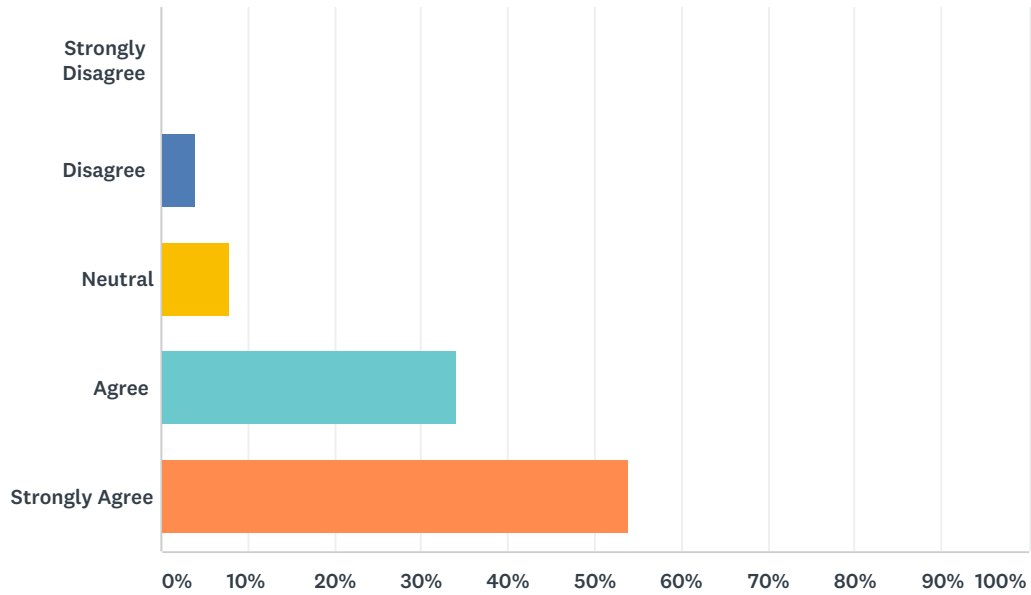
Answered: 50 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.00%	1
Disagree	4.00%	2
Neutral	10.00%	5
Agree	34.00%	17
Strongly Agree	50.00%	25
TOTAL		50

## Q2 I feel comfortable saying what is on my mind and feel that my team values my opinions and ideas when planning or modifying my services.

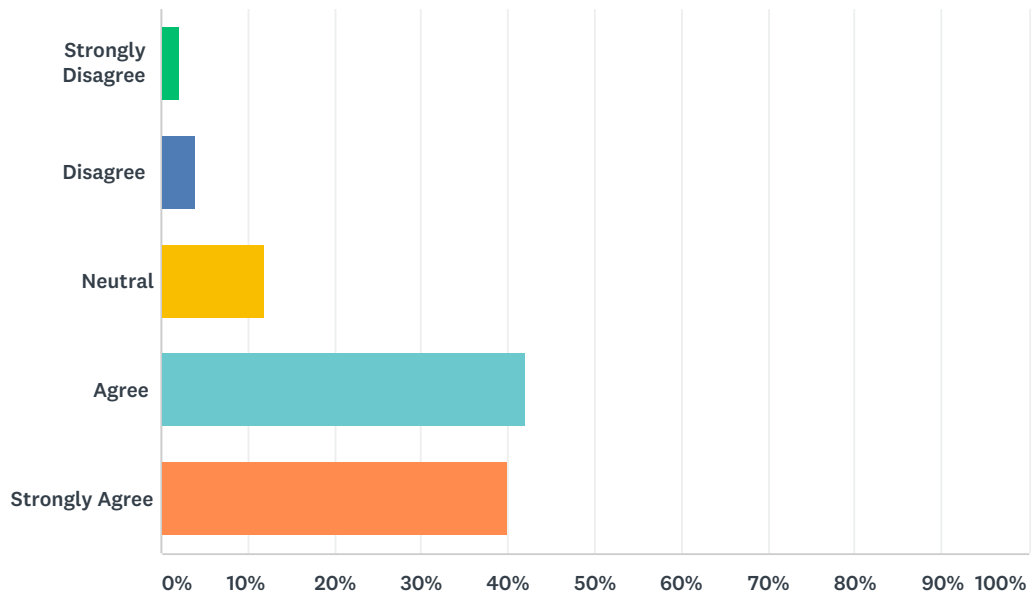
Answered: 50 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly Disagree	0.00% 0
Disagree	4.00% 2
Neutral	8.00% 4
Agree	34.00% 17
Strongly Agree	54.00% 27
<b>TOTAL</b>	<b>50</b>

### Q3 Staff members present necessary information that is clear and useful to me.

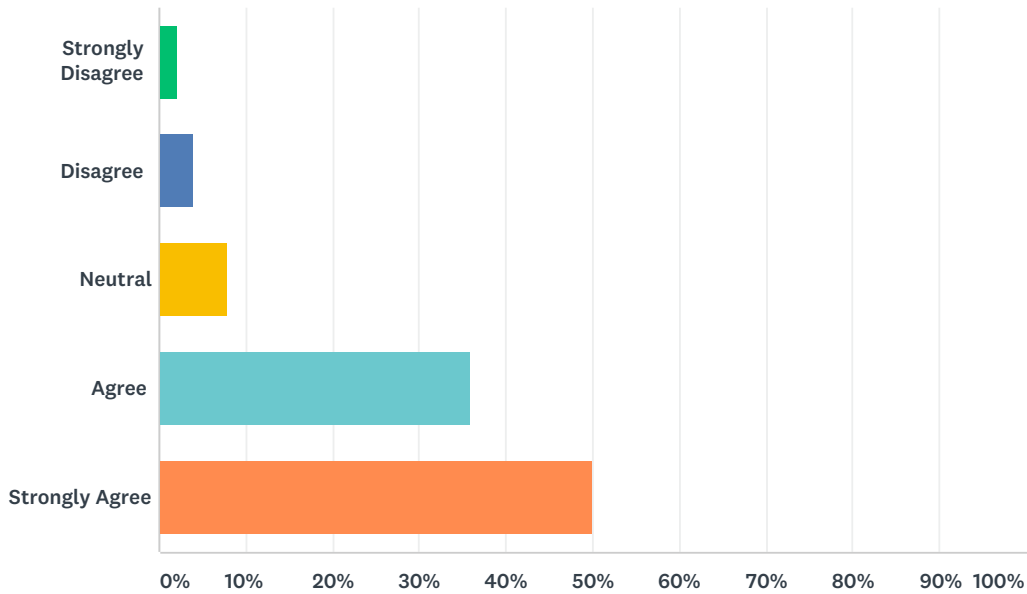
Answered: 50 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly Disagree	2.00% 1
Disagree	4.00% 2
Neutral	12.00% 6
Agree	42.00% 21
Strongly Agree	40.00% 20
TOTAL	50

**Q4 If I need assistance or have a concern about my plan or services, I know how to contact my team members and my concerns are addressed in a timely manner.**

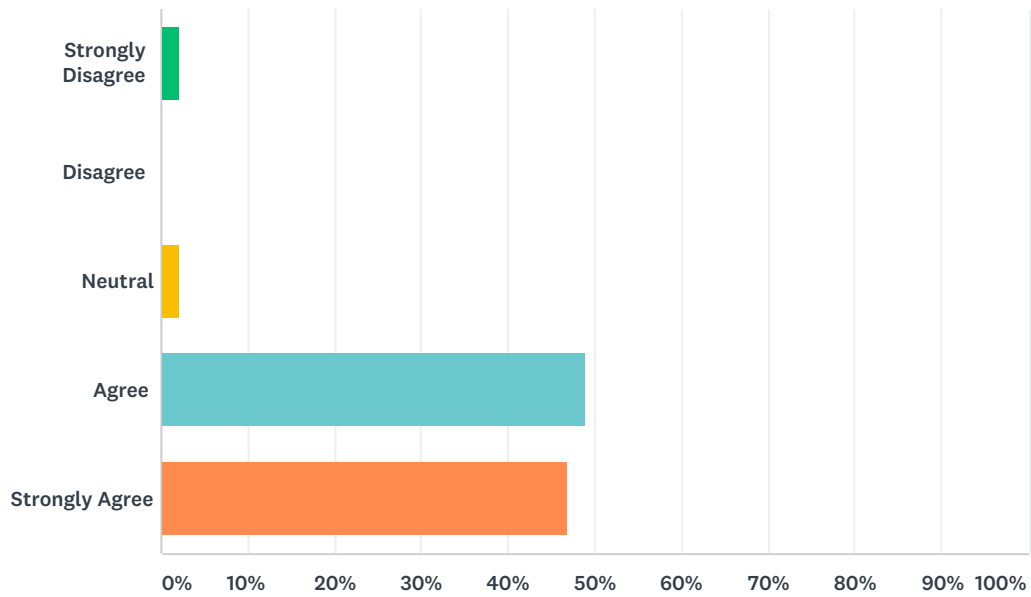
Answered: 50 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly Disagree	2.00% 1
Disagree	4.00% 2
Neutral	8.00% 4
Agree	36.00% 18
Strongly Agree	50.00% 25
<b>TOTAL</b>	<b>50</b>

### Q5 The services I receive are important to me and are based on my needs.

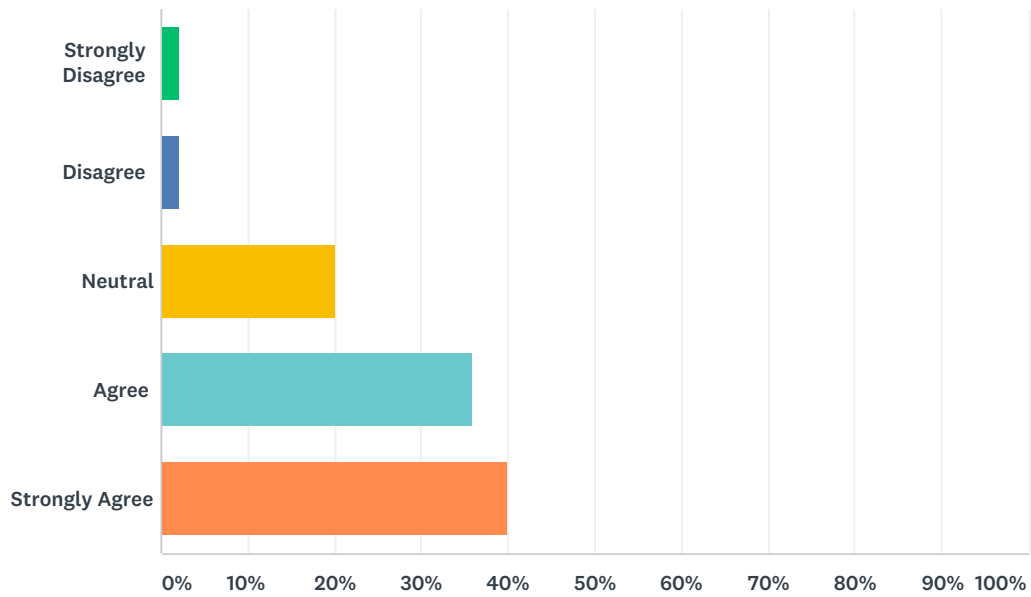
Answered: 47 Skipped: 3



ANSWER CHOICES	RESPONSES
Strongly Disagree	2.13% 1
Disagree	0.00% 0
Neutral	2.13% 1
Agree	48.94% 23
Strongly Agree	46.81% 22
TOTAL	47

### Q6 Services provided by the Administrative staff are timely and courteous.

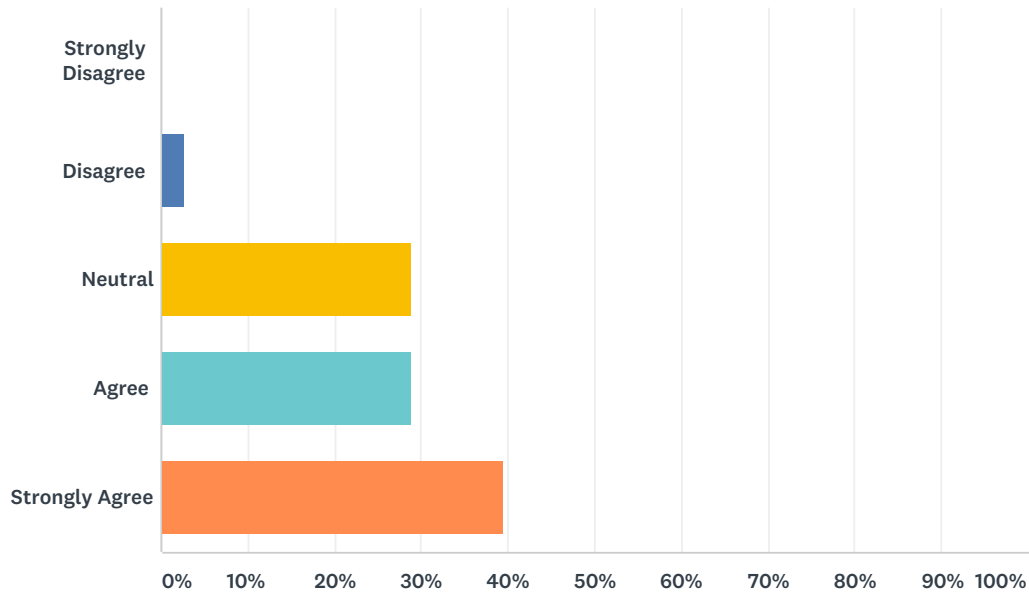
Answered: 50 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly Disagree	2.00% 1
Disagree	2.00% 1
Neutral	20.00% 10
Agree	36.00% 18
Strongly Agree	40.00% 20
<b>TOTAL</b>	<b>50</b>

### Q7 Respite services are available when I need them and are provided by caregivers who are knowledgeable and respectful of my needs and preferences.

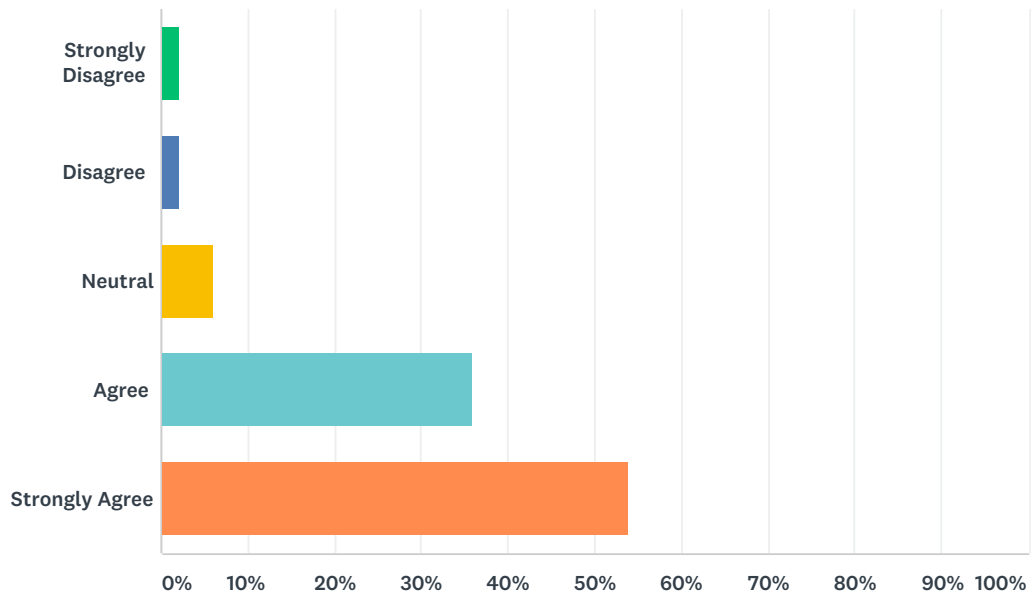
Answered: 38 Skipped: 12



ANSWER CHOICES	RESPONSES
Strongly Disagree	0.00% 0
Disagree	2.63% 1
Neutral	28.95% 11
Agree	28.95% 11
Strongly Agree	39.47% 15
<b>TOTAL</b>	<b>38</b>

### Q8 I am satisfied with the overall quality of services provided to me at Spindletop Center.

Answered: 50 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly Disagree	2.00% 1
Disagree	2.00% 1
Neutral	6.00% 3
Agree	36.00% 18
Strongly Agree	54.00% 27
<b>TOTAL</b>	<b>50</b>



## Q9 Comments:

Answered: 13 Skipped: 37